



**Veolia Water Projects Limited
Household Retail Charges Scheme
2024/25 Assurance Statement**

The Board of Veolia Water Projects Limited (the "Company") have noted the requirements of Ofwat's Information Notice IN23/09 Expectations, assurance and information requirements for water company charges for 2024-25, published on September 13th 2023, and the Charges Scheme Rules issued by the Water Service Regulation Authority under section 143(6A) and 143B of the Water Industry Act 1991, effective from April 2022 with respect to the approval of Household Retail charges for 2024/25.

Members of the Board have been involved in overseeing the setting of the charges and preparation of the Household Retail Charges Scheme for 2024/25.

The Company confirms that in preparation of its Household Retail Charges Scheme:

- (a) the Company has complied with its legal obligations relating to the Wholesale Charges it has published;
- (b) the Board has assessed the effects of the new charges on customers' bills for a range of different customer types, and approves the impact assessments and handling strategies developed in instances where bill increases for particular customer types exceed 5%;
- (c) the Company has appropriate systems and processes in place to make sure that the information contained in the charges scheme, and the additional information covered by this annex is accurate;
- (d) a copy of the 2024/25 Household Retail Charges has been provided to CC Water, by way of consultation and for information.
- (e) where applicable, levels of service are at least comparable to the previous appointee's charges scheme;
- (f) prices do not exceed those in the previous appointee's charges scheme for similar services;
- (g) prices are equivalent to those specified in the new appointee's application for each individual appointment or variation area.



Signed:

A handwritten signature in black ink that reads "Fiona Winters".

Fiona Winters
Director

Date: 23rd February 2024