

# **S41** Guidance Notes

Requisition of a water main April 2020

#### **S41** Guidance Notes

# Guidance Notes relating to Applications for a Water Main (S41 Requisition).

Veolia Water Projects Ltd (VWP) provides water and sewerage services to domestic and commercial customers in the Tidworth, Ludgershall and Perham Down areas. Water mains are pipes that distribute water to a number of buildings in an area and are the responsibility of VWP. If you are constructing more than one property and these are not adjacent to an existing water main, it is likely that you will need to requisition a new water main prior to applying for water connections.

#### Legislation

The law covering the requisition of water mains is set out in the Water Industry Act 1991. **Section 41** deals with the duty of the water company to comply with water main requisitions. VWP does not guarantee that a particular flow or pressure will be provided beyond criteria set out in the current legislation.

In accepting our offer of terms for a water supply we are appointed as a designer for your development. Under the Construction (Design and Management) Regulations (CDM) 2007 we have a responsibility to inform you of your duties as detailed within ACOP.

#### **Scope of Guidance Note**

The following guidance notes relate to the application for a water main and are provided to assist in completing the VWP-T form, which can be found on our website (Form S41). For water mains diversions and self-lay requirements please refer to the website for details. Applications will be processed by the Developer Services Team who will prepare an offer of terms to provide the necessary water mains to serve the development. The turnaround time depends upon the complexity of the proposed works.

Providing as much information as you can at this stage will help in developing an offer of terms efficiently.

#### **New Water Main Application**

#### **Section A: Applicant details**

Provide details for the person or company applying for the water supply. These details shall be used for all correspondence relating to the application.

#### **Section B: Site Details**

Provide a brief description of the proposal along with the address and postcode (where known).

#### **Section C: Developer / Contractors Details**

Provide details if different to Section A.

#### **Section D: Owners Details**

Only the owner or occupier is entitled to request a water supply for any locality and contact information is required in this section if different to any of the previous sections.

#### Section E: Former use of Land

Information provided in this Section and Section 'L' will help us determine the previous water demand for the site and the likely soil conditions. This information will be used to review the impact on the water distribution network and assisting in the pipe specification as ground contaminants can dictate the choice of pipe material.

#### **Section F: New Development Details**

This information will assist us in preparing an offer of terms for the installation of water mains. Main laying will be programmed at your request following completion of an agreement. Lead in times are normally 6-7 weeks.

#### **Section G: Road and Footpath Details**

We need to ascertain public and private ownership of land and the establishment of appropriate service strips to enable access / easement agreements to be made.

#### **Section H: Tree Details**

Location details of trees will assist in the route planning of the water main. In general, it is not recommended to excavate a trench within the plan area of a tree canopy.

#### **Section I: Plan Details**

This application form is to be accompanied by 3 types of plans presented at appropriate scales:

- Site Location Plan: Showing the site location relative to key surrounding features and OS Grid Reference. (1 No. hard required plus the DWG file).
- Site Layout Plan: Showing the extent of the proposed development and to show the incoming water supply point to each property. (2 No. required plus the DWG file).
- Plans showing details required in Section G and H. (1 No. each required).

#### **Section J: Housing Developments**

Understanding the phasing of your development will help us plan the supply requirements including any additional supply infrastructure to meet the proposed demand.

Details of the build programme provided by you will be used in the financial calculation of our offer.

#### **Section K: Commercial / Industrial Developments**

As above, understanding the phasing of your development will help us plan the supply requirements including any additional supply infrastructure to meet the proposed demand. For commercial developments anticipated domestic and process water total instantaneous demand is also required.

#### **Section L: Fittings Table**

Information supplied in this table will help us determine the previous water supply demand and review against the proposed demand which will be identified in Sections J and K above.

## Section M: Construction (Design Management) Regulations 2007

Pre-Construction Information. For additional guidance please refer to the Approved Code of Practice, Managing Health & Safety in Construction, published by Health & Safety Commission.

#### **Section N: Contaminated Land Check**

We need to assess whether there is a risk of contaminants in the ground that could result in contamination of the drinking water supply.

#### **Section O: Declaration**

Check that you have supplied all the information required including the development plans. Please ensure that you sign and date the application.

Completed applications and payment of the application fee should be returned to:

Veolia Water Projects Ltd PO Box 3920 Swindon Wiltshire SN5 1BW

#### **Payment**

Cheques should be made payable to Veolia Water Projects Limited.

#### **Queries**

If you have any queries completing the application form, you can contact us at:

Veolia Water Projects Ltd PO Box 3920 Swindon Wiltshire SN5 1BW

• Telephone: (0845) 1482909 - Option 3

#### **Application Fee**

The application fee is as detailed on the Application Form.

#### What happens next?

Where no valid capacity check for the development exists, one will be undertaken to ascertain whether any off-site or reinforcement work is necessary in order to supply the proposed demand. A site survey will be carried out to determine the scope of work required before an estimate of costs can be prepared and an offer issued to the applicant.

## Telephone

Operations and billing enquiries:

03451 482 909\*

Mon-Fri 8:30am-4:30pm

A 24 hour emergency service operates outside of these hours please call: 08451 482 909

\*Calls may be monitored or recorded for training purposes.

### **Email**

Billing: tidworth.billing@veolia.com
Operational: tidworth.operations.vesuk@veolia.com

### Website

www.veoliawaterprojects.co.uk

**Veolia Water Projects Ltd**, PO Box 3920, Swindon SN5 1BW **Registered office:** Veolia, 8th Floor, 210 Pentonville Road, London N1 9JY

