

Environmental Sustainability Policy Statement

Veolia Management System - Run the Business



Sustainability is integral to every aspect of our business. We're always looking to the future, making sure that our services and sites continue to be environmentally, financially and technologically sustainable.

Veolia UK & Ireland is committed to creating environmental, societal and resource solutions that move us closer to an ecological transformation. We are the environmental partner helping our customers achieve sustainability goals, developing decarbonising and closed-loop solutions as part of the circular economy.

Our ambition is to achieve ecological transformation by placing ecology at the forefront of our processes, solutions and our mindset. In addition to compliance with statutory and other requirements, we strive to work collaboratively with other industry leaders, colleagues, customers & our supply chain to maximise the positive impact of our activities on the environment and minimise the potential for pollution and negative environmental impact.

We pursue our commitment to environmental sustainability by:

- demonstrating sustainability best practice on our own sites and within our services;
- adopting strategic partnerships and using our expertise to deliver innovative solutions to fight climate change
- driving behaviours to adapt to and mitigate climate change;
- being resource efficient, including reduced energy consumption and local energy production
- undertaking environmental risk assessments of all appropriate activities, and to specify and implement control measures in order to reduce or eliminate environmental risks;
- setting industry leading environmental standards using the Veolia Minimum Requirement (VMR) for each different operational activity within Veolia;
- promoting good environmental performance across the business including monitoring, measuring and seeking ways to reduce and manage our carbon footprint as well as saving natural resources;
- providing adequate funding and resources that contribute towards industry leading environmental performance, including the appointment of trained and technically competent professionals;
- improving our environmental performance by investing in training, awareness, systems, tools and audit programmes; monitoring performance & progress against objectives, reporting externally through our Sustainability Report.

Our objectives for 2024:

Embedding an active risk culture

- continue our visible leadership programme, with directors & managers actively engaging with our operational teams;
- continue our risk based audit programme, supporting our managers to actively identify and reduce all risks.

Caring for the Environment

- provide innovative solutions to help customers realise their decarbonisation and sustainability goals
- Improve resource efficiency, including reduced energy consumption
- enhance biodiversity through continued awareness, site based improvements and biodiversity training.

Developing our People

- develop our teams through our Operational Excellence programme in partnership with CIWM;
- Integrate environmental content into our VMR toolkits which provide role specific training, risk assessments and work instructions

We ensure these requirements are defined within the Veolia management system certified to ISO 14001:2015 and Competence Management System v5.

I empower all of our employees to co-operate and work as a team to improve the environmental performance of our activities and those we provide to our clients.

A handwritten signature in black ink, appearing to read "Gavin Graveson".

Gavin Graveson
Senior Executive Vice-President - Northern Europe Zone
March 2024