



Discount for low-income pensioners

You could be entitled to a discount on your water and/or sewerage bill if you're a pensioner and on a low-income.

Who can apply?

If we provide you with water and/or sewerage services and all the adults in your household receive Pension Credit or the State Pension is your (and their) only income

Are you entitled to Pension Credit?

If you have reached the State Pension age and are on a low income, you may be able to apply for [Pension Credit](#). You may also be eligible to have your income topped up by the government.

How does it work?

We will discount your bill by 20% every year.

For example, if your bill is £450, you'll save £90, reducing it to £360.

You don't need to reapply each year or if you move home.

Before you apply

To apply for this discount, you will need a copy of your evidence to show entitlement to Pension Credit or a copy of your bank statement showing the State Pension as your only income.

Any evidence sent needs to be dated within the last 12 months and show your name and address.