

Environmental Sustainability Policy Statement

Veolia Management System - Run the Business



Sustainability is integral to every aspect of our business. We're always looking to the future, ensuring that our services and sites remain environmentally, financially, and technologically sustainable.

Our purpose is to be the leader in Ecological Transformation, which focuses on three interconnected pillars: de-pollution, decarbonisation, and resource regeneration.

Veolia UK & Ireland's essential waste, water, and energy operations are committed to creating environmental, societal, and resource outcomes that move us closer to an ecological transformation. Our customers, suppliers, and partners play a key role in this journey, and we are actively working with them to achieve our collective goals.

Beyond compliance with statutory and other requirements, we actively collaborate with industry peers, colleagues, customers, and suppliers to maximise environmental benefits of our activities, minimise pollution & negative environmental impact.

We pursue our commitment to environmental sustainability by:

- our commitment to achieve net zero by 2050, actively taking steps to reduce GHG emissions across our operations
- driving resource efficiency via material, energy, and water loops with a focus on producing local energy, reducing fuel consumption, maximising energy and water efficiency and minimising waste by implementing the 'Waste Hierarchy'
- work closely with regulators and industry groups to adapt to changing regulations while identifying growth opportunities for our customers
- use our expertise and influence to support progressive policy development that benefits both the environment and our stakeholders
- adopting strategic partnerships and using our expertise to deliver innovative solutions to support our customers to reach their own sustainability ambitions
- protecting and enhancing biodiversity across our operations, supply chain and in the communities we operate
- undertaking environmental risk assessments of all appropriate activities, and to specify and implement control measures in order to reduce or eliminate environmental risks and adapt to climate change
- proactive monitoring and management of changes to environmental legislation, policy and standards, within our own operations and to support our customers
- maintaining industry leading Veolia Minimum Requirements (VMR) across all operations, including at our own sites and for services provided to our customers; driving industry best practice on environmental sustainability
- providing adequate funding and resources that contribute towards industry leading environmental performance, including the appointment of trained and technically competent professionals
- improving our environmental performance by investing in training, awareness, systems, including data systems, tools, and audit programmes; monitoring performance and reporting on our progress against objectives externally.

Our objectives for 2026:

Embedding an active risk culture

- continue our visible leadership programme, with directors & managers actively engaging with our operational teams
- continue our risk based audit programme, supporting our managers to actively identify and reduce all risks.

Caring for the Environment

- continue to drive progress towards net zero and improve resource efficiency
- provide innovative solutions to help customers & suppliers to realise their decarbonisation and sustainability goals
- support our customers in navigating and responding to new changes to environmental legislation, policy, and standards
- continue to protect and enhance biodiversity through continued awareness, training, and site based improvements.

Developing our People

- develop Veolia Operator Competency Programme in partnership with CIWM
- continue to develop our teams through our Operator Excellence programme in partnership with CIWM
- integrate environmental & regulatory content into our VMR toolkits which provide role specific training, risk assessments and work instructions.

We ensure these requirements are defined within the Veolia management system certified to ISO 14001:2015 and Competence Management System v5.

I empower all of our employees to cooperate and work as a team to improve the environmental performance of our activities and those we provide to our clients.

Richard Kirkman
Chief Executive Officer, Veolia UK and Ireland
April 2026